



House

2D HOUSE COVID-19 MEASURES

Due to the current global pandemic, 2D house has made the following amendments to our procedures to ensure the safety of our clients and staff.

Thank you for your cooperation and understanding,

GENERAL PRACTICES

- As of April 2021, all clients and visitors will be screened upon entry into our facility. The screening includes a series of questions as well as a temperature check performed by our staff. Clients renting the studio will be responsible for their own screening and COVID safety measures while on the premises.
- All visitors to 2D House are required to wear a mask at all times, if our clients do not have a mask we will happily provide them with one.
- A distance of 2 meters should be maintained between persons in the building at all times.
- A touchless hand sanitizer dispenser is set up at the main entrance of the building, masks and gloves are available to guests upon request.
- The consumption of food or drink is prohibited until further notice in the building with the exception of our Lunch area for Studio Clients. This includes Camera Preps, Load outs or Clients waiting in Reception. Visitors will be asked to leave in the event they disregard this rule.
- At this time we are not accommodating camera tests that are independent of confirmed bookings.
- Whenever possible gear is isolated for 72 hours prior to picking for orders. All gear is wiped down/disinfected with 70% alcohol, further measures may apply to particular items.
- Until further notice 2D House is not accepting walk-in rentals. Studio walkthroughs or scouts will be permitted on a case-by-case basis.
- Wherever possible, gear pickups should be facilitated via our Curbside pick-up procedures or through the use of our Secure cages on site.



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CAMERA PREP

- All Camera preps must be booked in advance and coordinated by the CSR, Production Contact and Camera Assistant. Camera preps will be limited to 2 people per camera being prepped.
- We recognize that gear needs can change and special requests come up over the course of preps. We ask at this time that our clients do their utmost to ensure their gear lists are fully considered and executed prior to the prep to avoid last minute changes or unnecessary contact.
- Again, no food or drink is allowed in the Camera Prep area at this time.

PACKAGE TRUCKS

- All 2D House Drivers will be required to wear a mask at all times while operating the vehicle or handling equipment. Only 2D House staff will be permitted on the vehicles in any capacity.
- Production Safety precautions and policies will need to be shared with 2D House prior to finalizing any vehicle booking.
- The production should coordinate a designated hand off point at each shooting location to limit contact with the Driver. Whenever possible, a Walkie Talkie should be provided to the Driver. Our Driver's will continue to pull and provide equipment to the production via the hand off point. When gear is "wrapped" it should be returned to the hand off point and the Driver should be notified.

STUDIOS

Please note, at this time it is required that your team supply their own COVID coordinator who will facilitate crew screenings and enforce safe practices on set. 2D House will only be responsible for screening clients/visitors who are on site for equipment rentals.

- Masks are mandatory within our facility at all times unless you are in a designated eating area. If our clients do not have a mask we will happily provide them with one.
- A Touchless Hand Sanitizer Dispenser is set up at the main entrance of the building as well as multiple points throughout the building.
- A complete list of all visitors (cast, client, crew) is required from all productions prior to their first day in Studio. This is to be updated and sent for all days spent at 2D House.



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- A map noting the entrance and parking to the Studios (provided by 2D House) must be included and sent on all call sheets to limit unnecessary visits to the Rentals department.
- Productions are responsible for chaperoning all personnel that arrive after general crew call to avoid unnecessary contact.
- Whenever possible, we ask that visitors who can perform their tasks remotely remain off-site for the duration of the rental period.
- Camera preps for Studio jobs should still happen within the Rentals department. The access between Rentals and Studios will remain locked and anyone who wishes to access one or both areas must be granted permission by a 2D House staff member.
- No outside animals will be permitted on site, sorry puppos! Special exceptions will be made for animals performing on camera.
- All Food and Drinks must be consumed in the designated lunch areas. Clients should not consume food or drink while on set or in common areas of the building including the main corridor.



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CURBSIDE PICKUP PROCEDURES

- Please drive around to the far side of the building off of New Toronto St to our Main Entrance (Green door pictured below).
- Upon arrival you may either enter or call +1 416.800.2193 for all Curbside Pickups or Drop offs. Please have your Order Number or Production Name ready. We will send someone out to your vehicle to assist you.
- Please allow 5-10 minutes for our staff to assist you with your order.
- Our staff will deliver the gear to your vehicle however we ask that the Driver be responsible for the loading and unloading of the vehicle.



2D House Inc.

230 New Toronto Street, Unit #1
Etobicoke, ON M8V 2E8

+1 416.800.2193
2dhouse.com