

CAMERA RENTAL TECHNICIAN

01 COMPANY DESCRIPTION

As a recognized leader in service excellence, we pride ourselves on consistently exceeding client expectations and setting the benchmark for production support in Toronto.

Our studio offers an expansive suite of services, including high-end camera equipment, advanced lighting and grip gear, fully outfitted package trucks, and cutting-edge motion control robots. Paired with our versatile and uniquely designed studio facilities, we provide one of the most seamless, turnkey production experiences in the city.

By equipping our clients with best-in-class tools and environmentally conscious solutions, we help them perform at their highest level on set—while also reducing their carbon footprint. Join us and be part of a team that powers creativity, innovation, and sustainable production.

02 THE OPPORTUNITY

2D House is seeking a skilled Camera Rental Technician to support the preparation, maintenance, and quality control of our camera rental inventory.

This is a hands-on, full-time position based in our rental facility, ideal for someone who is highly organized, thrives in a fast-paced environment, and takes pride in delivering production-ready equipment to clients.

03 WHAT YOU WILL DO

- Process, barcode, and catalogue new camera gear into the rental inventory.
- Prep, test, and configure cameras, lenses, and accessories according to client specs.
- Perform detailed check-ins and check-outs using rental tracking software.
- Conduct quality control assessments of all incoming and outgoing camera gear.
- Assist clients with troubleshooting and providing remote technical support when needed.
- Perform preventative maintenance and minor repairs on cameras and related gear.
- Stay informed on new camera technologies, firmware updates, and industry standards.
- Work closely with the customer service team to support client requests and timelines.
- Ensure firmware consistency and proper calibration across rental gear.
- Monitor inventory health and report any issues or gear outages.
- Support general department operations and assist with cross-departmental needs when required.

04 WHAT YOU BRING

- Strong technical knowledge of digital cinema camera systems (e.g., ARRI, RED, Sony, Canon, Blackmagic, etc.).
- Familiarity with lens types, wireless systems, monitors, and camera accessories.
- Ability to lift and move equipment weighing up to 50 lbs.
- Comfort working on your feet for extended periods in a warehouse setting.
- High level of precision, organization, and attention to detail.
- Excellent communication and interpersonal skills.
- Able to work independently and as part of a team in a deadline-driven environment.
- Experience with rental management software is an asset.
- 1–2 years of experience in a camera rental environment or on-set camera department is a strong asset.

05 WHO YOU ARE

- **Technically Fluent:** You have a strong working knowledge of digital cinema camera systems and accessories, and you're confident navigating gear from prep through troubleshooting.
- **Detail-Oriented:** You take pride in precision. From firmware consistency to clean builds and accurate inventory tracking, you notice the small things that others might miss.
- **Process-Driven:** You thrive in structured environments and understand the importance of consistent workflows, proper check-ins/outs, and maintaining organized systems.
- **Creative Problem Solver:** You approach technical challenges with a solutions-focused mindset, supporting both clients and internal teams when issues arise.
- **Collaborative:** You work seamlessly with the client service team and other departments to ensure client needs are met and timelines are supported.
- **Adaptable:** You're able to shift priorities as needed in a fast-paced rental environment, balancing multiple tasks without sacrificing quality.

06 WORK ENVIRONMENT

- **Location:** On-site at 230 New Toronto Street, Unit 1, Etobicoke, M8V 2E8
- **Hours:** Full-time, 40 hours per week, Monday to Friday 9AM–5:30PM
- **Environment:** A supportive, team-oriented environment focused on innovative production work

07 WHAT WE OFFER

- **Compensation:** Starting at \$48,000/year
- **Benefits:** Medical and Dental benefit packages plus basic Life, AD&D and Long-Term Disability Insurance*
- **Support:** Access to Employee Assistance Program*
- **Investment:** Matched RRSP contributions up to 3%*
- **Time Off:** Vacation accessible after 3 months of employment plus annual paid time off between Christmas and New Year's
- **Team:** Bi-Monthly Team Building Activities plus daily snacks and drinks on site
- **Low/No-Cost Rentals:** Access to film equipment and studio rentals for all employees at heavily discounted rates or no-cost for passion projects.
- **Learning Opportunities:** We offer multi-departmental training opportunities on site with a variety of our equipment and services.

*Available after three months of employment

08 HOW TO APPLY

Please send your resume to careers@2dhouse.com, with the subject line 'Camera Technician'.

2D House is an equal opportunity employer committed to fostering an inclusive and accessible workplace in accordance with the Ontario Human Rights Code and AODA. Accommodations are available upon request for candidates participating in all stages of the recruitment and selection process.