

Lighting and Grip Technician (Rental Technician)

Company Description

We are seeking an experienced individual to join our team on a full-time basis. At 2D House Inc., we pride ourselves on innovation and delivering unparalleled customer service. Our mission is to create a seamless and welcoming experience for clients, ensuring confidence and satisfaction with their equipment and studio rentals. Additionally, we are committed to driving environmentally friendly practices and advancing sustainability in the industry.

About The Role

The Lighting and Grip Technician (Rental Technician) plays a vital role at 2D House. This position involves maintaining, servicing, and managing all lighting and grip equipment to ensure smooth operations for our clients. The ideal candidate will be highly organized, adaptable, and capable of working both independently and collaboratively in a fast-paced environment.

Key Responsibilities

- Process and barcode new equipment to integrate into the rental inventory.
- Prepare, inspect, and ensure outgoing orders meet quality standards.
- Handle equipment check-ins and check-outs using rental tracking software.
- Conduct thorough quality control and inspection of incoming and outgoing gear.
- · Provide technical assistance and educate clients on the proper use of equipment.
- Offer remote telephone support for clients in the field as needed.
- Troubleshoot and perform routine maintenance on lighting and grip equipment.
- Maintain a clean, organized, and safe workspace.
- Collaborate closely with the customer service team to meet client needs.
- Monitor and manage inventory to minimize equipment downtime.
- Stay updated on the latest industry tools and best practices.
- Perform additional tasks as assigned to support operational success.

2D House Inc.

230 New Toronto Street, Unit #1 Etobicoke, ON M8V 2E8 +1 (416) 800-2193 2dhouse.com



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Required Skills and Qualifications

- Ability to lift and move equipment weighing 75-100 lbs.
- Capability to stand and work for extended periods.
- Strong organizational and time-management skills.
- Effective problem-solving abilities and attention to detail.
- Excellent communication and customer service skills.
- Ability to work both independently and as part of a team.
- Technical proficiency and a working knowledge of lighting and grip equipment.
- Familiarity with film industry operations is a strong asset.

What we Offer

- Start Date: Position available immediately.
- Job Type: On-site full time. 9AM to 5:30PM. Monday to Friday.
- Location: 230 New Toronto Street, Unit 1, Etobicoke, M8V 2E8.
- Compensation: Starting at \$40,000/year

Optional benefit packages and matched RRSP contributions available after three months of employment.

How to Apply

2D House Inc. is a growing business that continually strives to adapt to an ever evolving industry. We offer a variety of internal growth, learning and team building opportunities to our staff including multi-departmental training, assistance with passion projects and company wide extra curricular activities.

Please send your resume and CV to **hr@2dhouse.com**, with the subject line 'Lighting and Grip Rental Technician'. While 2D is an equal opportunity employer only prospective candidates will be contacted.

Thank you for your consideration.

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